



3623
IFW

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of)
Nicolas Kourim, et al.) Examiner:
Serial No. 10/036,266) Group Art Unit: 3623
Filed: December 24, 2001) File No. 594P
For: SYSTEM FOR MONITORING,)
ANALYZING AND IMPROVING)
PERFORMANCE OF INFORMATION)
SYSTEMS AND THEIR IMPACT ON)
BUSINESS PROCESSES)

Hon. Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313

I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING DEPOSITED
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ON 1-10-05
THOMAS M. FREIBURGER, Reg. No. 27,063
SIGNED Thomas M. Freiburger
DATE 1-10-05

STATUS INQUIRY

This application has been pending for over three years. The attorney's office has telephoned several times regarding status and was only able to determine that the case was with Art Unit 3623.

Over three years is an extraordinarily long time for an application to be pending without any action from an examiner. It is requested that the PTO inform the undersigned attorney as to the present status of the case, and to expedite processing in view of this extremely long delay.

Respectfully submitted,

Date: January 10, 2005

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